

Dear Group Leader,

We are excited at your consideration of camping with us for a fantastic time of worship, relationships, and fun. We look forward to providing the program so that you can spend time building relationships with your campers. As such we are asking you to look forward with us to plan what may well be the most memorable event in the life of your camper, or in the life of a sponsor. This looking forward requires all of us to anticipate the unknown, but as we do it together and observe the deadlines that have been established, we will have done everything we can to make sure this event is life changing.

If you need more information on the event details, please check the website or contact the camp office at 970-385-4389. If you are ready to reserve a spot, then we ask you to please read the following instructions carefully to make sure that all procedures are clearly understood. Should you have any questions please feel free to give us a call. All, LET'S GO CAMPING!

DEFINITIONS

<u>Reservations</u>: A placeholder for a bed at camp. To assure that your church can send campers and sponsors to camp you must have a reservation for each person. Hesperus does not accept reservations made by individual campers; all reservations must be made by a church. Reservations are made only by completing a **GROUP BOOKING FORM** and sending it to the camp office with the appropriate deposit. We need to know the gender of each reservation to monitor occupancy in each cabin. We do not wish to know who the individual is until the registration forms are needed.

<u>Registration</u>: All people attending the camp must be registered before they can participate in the camp. Registration forms are specific to campers and sponsors and must be fully completed and handed in to the church. The church will then submit the forms with a **GROUP REGISTRATION FORM** by the deadline stated in the details.

Timeline for FORMS

3 Months +	2 Months	1 Month			
			10 days out		
Group Booking Form					
Group Booking MODIFICATION Form					
			Registration Forms		

RESERVATIONS

Reservations may be made any time after the forms are published online. Send only the **GROUP BOOKING FORM** and the deposit when making reservations.

MODIFICATIONS

Reservation modifications may be made at any time after reservations are made. A **GROUP BOOKING MODIFICATION FORM** must be used and must be accompanied by the appropriate deposit.

REGISTRATION

Camper and Sponsor Registration Forms are due in the office usually 10 days before the event starts. They must be completed and must be accompanied by the **GROUP REGISTRATION FORM**. If someone registers after this deadline it is not a problem if we still have space available. Contact the camp office for details.



COMPASS Kids Camp

June 3-7, 2024

GROUP BOOKING FORM

The Hesperus programming model is one that serves individuals within the context of church groups. Churches will make reservations with Hesperus for the number of individuals they wish to bring to camp, but the individuals will make reservations with the church. As such, this form and the deposit check are required to secure space for your group. Please complete the following and return it to Hesperus with a check for the deposit amount.

Church	Group Leader/Contact						<u> </u>			
Mailing Addres	SS									
City					State			Zip Code	e	
Home Phone			Се	ll Phone _						
Church Phone		E-N	1ail							
Deposits:	A deposit is required for reserve due to space lin the reservation numbers I wish to make reservatio following number of bed	nitations. Dep	osits are non-ref		nd non-tra Ma Student		ole. Be su		ors are co	
Registration:	I would like the following for these reservations (sl Standard Registration is a	hirts are ADUL	T sizing):	below)	S	М	L	XL	2XL	3XL
Waiting List:	Once space becomes sol reservations were receiv available space(s). If you becomes non-refundable waiting list deposits will	ed. If space be decline the sp e, and the rese	comes available, bace(s), your depo rvation becomes	you will be sit will be	e contacte refunded	ed to dete . If you ad	ermine w	hether yo space(s) †	u want th the depos	ne sit
Deadlines:	May 27, 2024, 5:00pm T-shirt sizes are due: Cancellation Deadline: <u>May 29, 2024</u> All Registration Paperwo	Decreases in All spaces he	made after this o reserved spaces Id or made after te camp office. Al	must be do this date be	one by thi <mark>ecome a l</mark>	is date (de FULL PRIC	eposit is f CE COMN	IITMENT!		ttached.
Make a copy of	this form after it has been	filled out. Kee	ep one for your re	cords. Mai	l the com	pleted fo	orm and a	check to	Hesperus	s Camp.
I understand an 1. This fo	d agree that: orm and the respective	deposits mus t	t be received in	the camp	o office E	BY THE A	APPROPR	IATE DEA	DLINE to	o secure

- reservations. Forms/deposits received after the Registration Deadline will be charged at FULL PRICE. 2. If my request is made or received after the Registration Deadline I am committing to THE FULL PRICE, STANDARD
- **REGISTRATION FEE** for each space and cancellation will forfeit this full amount. 3. Final payment is due upon arrival at camp, must be paid with a church check, and it will be deposited the next business day.
- 4. I have read and will, for the sake of stewardship and effective ministry, comply with all deadlines and policies stated above.

Leader Signature ___

Date __



COMPASS Kids Camp

June 3-7, 2024

GROUP BOOKING MODIFICATIONS

Once you have completed the GROUP BOOKING FORM and sent it in with the deposit you have successfully reserved bed spaces, unless we were sold out and you were put on a waiting list. In managing reservations, we understand that things change, and know that they change in a variety of ways. As such we have outlined below the scenarios that we commonly encounter when Group Bookings need to be modified. Should you need to make modifications please contact our office at 970-385-4389.

Gender Count MODIFICATION (only to trade previously reserved spaces for additional spaces of the opposite gender.)

I am keeping the same number of reservations, but I wish to trade previously reserved space for additional space of the opposite gender. Or, I am keeping the same numbers, but I wish to reduce the number of campers and increase the number of sponsors (for either gender), or vice versa.

Conditions:There must be space available in the cabins to accommodate the change.Obligations:There are no additional obligations when making these changes.

Booking DECREASE

I wish to DECREASE the number of spaces I have reserved for camp.

Conditions:There are no conditions that will prevent a decrease in your reservations.Obligations:When cancellations are made there is an automatic forfeit of the deposit for each space. If this decrease
is made after the Registration Deadline there is a commitment to pay the FULL REGISTRATION FEE for
each space.

Booking INCREASE

I wish to INCREASE the number of spaces I have reserved for camp.

On or before the REGISTRATION DEADLINE

<u>Conditions:</u> There must be space available in the cabins to accommodate the change.

<u>Obligations:</u> As with the original reservations, additional reservations must be accompanied by a non-refundable deposit. If a cancellation is made before the Registration Deadline only the deposit is forfeited. If a cancellation is made after the deadline there is a commitment to pay the **FULL REGISTRATION FEE for each space** even if the reservation is later cancelled.

After the REGISTRATION DEADLINE

Conditions:There must be space available in the cabins to accommodate the change.Obligations:As with the original reservations, additional reservations must be accompanied by a non-refundable

deposit. If a cancellation is made after the Registration Deadline there is a commitment to pay the **FULL REGISTRATION FEE for each space** even if the reservation is later cancelled.

THE PROCESS

- 1. Call the Hesperus office. You will be sent a form to sign and return to the office to finalize your changes.
- 2. The form and the respective deposits must be received in the camp office BY THE APPROPRIATE DEADLINE to secure reservations. Forms/deposits received after the Registration deadline will be charged at Standard Rates.



To clarify registration policies, we have defined the intent of the policies and described scenarios to help explain how the policies play out in typical situations.

<u>Registration Deadline</u> – This date is established in order that we can order t-shirts and have numbers on which to base other decisions. **Suggestion:** Make your church's registration deadline early enough to allow you time to get your registration to the camp by the deadline. You may register as early as you like.

FAQ: When is my form and deposit due in the office? **ANSWER:** By the close of business on the deadline day. Please do not wait to mail your registration on the deadline as it will not be in the office on time. You need to determine what it takes to get your church's reservations into our office by the deadline and then set your church sign up deadline accordingly. For instance, if our deadline is in on Monday, you will not be able to hold your sign up open through the Sunday before unless you intend to drive your form and deposit to the camp on Monday. If you need to mail your reservations, consider closing your sign up a few days or a week earlier.

Remember:

- If there is no signed form with a corresponding deposit, then a reservation does not exist.
- Events are selling out so you must begin to think about making reservations early to secure places for your church. Most churches know historically how many they bring to camp and can reserve at least a few spaces early, then add more spaces as you see the need. Pass the responsibility on the to the campers.

FAQ: Can a camper/sponsor register after this deadline? **ANSWER:** YES. Registration is open until the time camp starts at the Registration Rate. However, you do need to call to verify space availability before bringing an unregistered person to camp.

- <u>Cancellation Deadline</u> The same date as the Registration Deadline. Cancellation after this date carries a full price commitment. This date is established so that, in the event of a sold-out camp, we can give group leaders enough time to make alternate plans for their group. This means that we are turning people away, and if you cancel after this time, we may not have anyone to fill the bed and we lose ministry and income opportunity. We are also making financial commitments in preparation for the camp and must be able to recover the costs.
- **Deposit** The dollar amount required to hold a bed space for your group. It is non-refundable and non-transferrable. For Hesperus it does not represent a particular individual, only a bed space.

FAQ: My church cannot afford to pay money that far in advance. **ANSWER:** Consider passing the deposit obligation on to the camper as it will encourage ownership and accountability.

FAQ: Johnny registered with our church to come to camp, but he cannot attend, and it is after the Cancellation Deadline. Can Bobby come in his place? **ANSWER:** YES. We do not care who is in the bed until the day camp starts. You have simply reserved a bed space. **Exception:** If you reserved a space for a girl and want to replace her with a boy, you need to call the camp first to verify space availability in the boy's cabin (and vice versa).



To make modifications to your group booking please call the Hesperus office at 970-385-4389 to discuss your need (either to decrease or increase your number). After calling, please fill out the top of the form and the section that relates to your modifications then email or deliver to camp office.

Church

Group Leader/Contact

Booking DECREASE

I wish to DECREASE the number of spaces I have reserved for camp by ______ Bed Spaces. I understand that I will forfeit the deposit made for each space. I also understand that I need to email this form after calling.

Leader Signature	Date

Booking INCREASE

I wish to INCREASE the number of spaces I have reserved for camp by the following number of bed spaces:

_____ Spaces x \$25/person = \$ _____ Deposit Due REQUIRED DEPOSIT

I have called the Hesperus office and received verbal confirmation for the spaces reserved above. I understand that if my request is made after the Registration Deadline I am committing to the full price, standard registration fee for each space and cancellation will forfeit this full amount. I understand that I will email this form and then place it in the mail or deliver it to the camp office with the respective deposits to secure these spaces. I will be sending all completed Registration Paperwork for these campers by the Paperwork deadline. If today's date is passed the deadline, I will bring the completed paperwork and full payment when I come to camp and will not send a deposit.

Leader Signature _____ Date _____